

Promax Imaging Ltd

Contract Services

Effective: Thursday, 09 November 2006

The Promax Imaging Ltd Contract Service is provided for those customers who wish to take advantage of our highly advanced testing and cleaning and filling techniques without the expense of buying the machinery themselves. There are three levels of service:

Contract Testing

This service comprises:

1. Physical inspection of incoming cartridges: discard those with faulty foils etc.
2. Clean foil with isopropyl alcohol
3. Electronic test of cartridge: discard those with faults found
4. Pack and return tested cartridges passing Steps 1-3.
5. If required, pack and return cartridges failing Steps 1-3.

Cost: £1.00 (€ 1.50) per cartridge passing Steps 1-3. No charge for failing cartridges.

Carriage of cartridges to and from Promax Imaging Ltd at customer's cost.

For fastest service, please schedule your testing contracts by calling +44 (0) 1538 722121.

Contract Testing and Cleaning

This service comprises:

1. Physical inspection of incoming cartridges: discard those with faulty foils etc.
2. Clean foil with isopropyl alcohol
3. Electronic test of cartridge: discard those with faults found
4. Steam cartridge print head
5. Wash cartridges in vacuum boiler
6. Spin dry cartridges in centrifuge
7. Dry cartridges in vacuum oven
8. Inspect cartridge for damage during cleaning: discard faulty cartridges
9. Clip cartridges to preserve quality of printhead and sponge
10. Pack and return tested cartridges passing Steps 1-9.
11. If required, pack and return cartridges failing Steps 1-9.

Cost: £1.50 (€ 2.25) per cartridge passing Steps 1-9. No charge for failing cartridges.

Carriage of cartridges to and from Promax Imaging Ltd at customer's cost.

For fastest service, please schedule your cleaning contracts by calling +44 (0) 1538 722121.

Contract Testing, Cleaning and Filling - Option One

This service is for customers with their own empty cartridge and comprises:

1. Physical inspection of incoming cartridges: discard those with faulty foils etc.
2. Clean foil with isopropyl alcohol

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3. Electronic test of cartridge: discard those with faults found
4. Steam cartridge print head
5. Wash cartridges in vacuum boiler
6. Spin dry cartridges in centrifuge
7. Dry cartridges in vacuum oven
8. Inspect cartridge for damage during cleaning: discard faulty cartridges
9. Fill cartridges with appropriate OCP ink
10. Clip cartridges to preserve quality of print head and sponge. Print test cartridge. Cartridges are subdivided into:
 - a. Cartridges that pass print test.
 - b. Cartridges that fail print test but may give a good result with some additional work
 - c. Cartridges that totally fail print test
11. Pack cartridges in the three groupings established in Step 10.
12. Ship cartridges in Group 10a. If required, ship cartridges in Groups 10b and 10c. If required, pack and return cartridges failing Steps 1-8.

Cost: £3.00 (€ 4.50) per cartridge for Group 10a. £2.00 (€ 3.00) per cartridge for Group 10b. 50p (75c) for Group 10c to cover cost of clipping.

Carriage of cartridges to and from Promax Imaging Ltd at customer's cost.

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Contract Testing, Cleaning and Filling - Option Two

This service is for customers without their own empty cartridge and comprises:

1. Promax Imaging Ltd purchases an agreed number of empties from a broker. Customer is advised of the cost of these empties before the contract proceeds.
2. Physical inspection of incoming cartridges: discard those with faulty foils etc.
3. Clean foil with isopropyl alcohol
4. Electronic test of cartridge: discard those with faults found
5. Steam cartridge print head
6. Wash cartridges in vacuum boiler
7. Spin dry cartridges in centrifuge
8. Dry cartridges in vacuum oven
9. Inspect cartridge for damage during cleaning: discard faulty cartridges
10. Fill cartridges with appropriate OCP ink
11. Clip cartridges to preserve quality of print head and sponge. Print test cartridge. Cartridges are subdivided into:
 - a. Cartridges that pass print test.
 - b. Cartridges that fail print test but may give a good result with some additional work
 - c. Cartridges that totally fail print test
12. Pack cartridges in the three groupings established in Step 11.
13. Ship cartridges in Group 11a. If required, ship cartridges in Groups 11b and 11c. If required, pack and return cartridges failing Steps 2-9.

Cost: Full cost of all empties purchased, regardless of success of filling. Then £3.00 (€ 4.50) per cartridge for Group 11a. £2.00 (€ 3.00) per cartridge for Group 11b. 50p (75c) for Group 11c to cover cost of clipping (if these are to be supplied). No charge (other than for empty) for failing cartridges.

Carriage of cartridges to and from Promax Imaging Ltd at customer's cost.

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